Home Energy Assistance Program

HEAP, PIPP, Utility and Fuel Fund Programs

These programs are designed to assist low income households in paying their heating bills in the winter and summer months. During winter months in addition to providing help with heating bills, furnace repairs are allowable. During summer months, fans and air conditioners may also be provided to those with qualifying medical conditions.

The Pathway offices open at 8:00 AM and close at 5:00 PM.

Our doors open for walk-ins at 7:00 AM.

The Pathway Home Energy Assistance Program will serve ten (10) walk-in customers per day on a first come, first served basis.

In addition, ten (10) reserved walk-in slots will be held for senior citizens, age 60 and older, and for totally disabled individuals.

Call 419 241 2213 to arrange a home visit.

Make an appointment by calling Toll free - 1866 504 7392

Please remain on the line for your confirmation number

Income Guidelines			
Household Size	Household Annual Income PIPP	Household Annual Income HEAP/WCP/SCP	Past 90 Days Income HEAP/WCP/SCP
1	\$17,820.00	\$20,790.00	\$5,197.50
2	24,030.00	28,035.00	\$7,008.75
3	30,240.00	35,280.00	\$8,820.00
4	36,450.00	42,525.00	\$10,631.25
5	42,660.00	49,770.00	\$12,442.50
6	48,870.00	57,015.00	\$14,253.75
7	55,095.00	64,277.50	\$16,069.38
8	61,335.00	71,557.50	\$17,889.38

What to bring:

- Proof of citizenship or legal residency (e.g., birth certificates) for everyone in the household.
- Proof of total income for the last 90 days for everyone 18 years of age and older.
- If the household states zero income, tax transcripts and verification of non-filing of returns for all 18 years of age and older are required.
- Letter of support if required.
- Food stamp printout for all zero income.
- A copy of the applicant's social security card, and social security numbers for everyone in the household, regardless of age.
- Valid, government-issued photo identification (e.g., driver's license).
- Current utility bills for gas and electric, regardless of account status.
- Documentation of co-payment if required.
- · Proof of disability.
- A copy of the applicant's lease if the utility services are off or being transferred to another address.
- Medical slips (only required for Summer Crisis Program).



Pathway reduces poverty by providing comprehensive services that create pathways to self-sufficiency.