## Announcements Upcoming Events

- Winter Crisis begins November 1, 2019
- Office Closures:

-Veteran's Day, November 11th

-Thanksgiving, November 28th & 29th

-Christmas Eve, December 24<sup>th</sup> ½ day at Noon

-Christmas Day, December 25th

-Christmas Day Extended, Dec 26th

## **Inside this Issue:**

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Pg. 5; HEAP article cont.; P.A.I.D. Success Story

Pg. 6 Contact Info, Vision & Mission; New Hires; Holiday Calendar



# Pathway, Inc. Newsletter

# Pathway Quarterly Post Fall 2019

# The Home Energy Assistance Program (HEAP) Winter Crisis begins November 1, 2019

**The Home Energy Assistance Program (HEAP) Winter Crisis Program** runs from November 1st through March 31st annually. Eligible households in emergency situations may qualify to receive (once per heating season) up to \$175 in payment assistance to help maintain, restore, transfer or initiate their gas or electric utility services. In addition, those with 25% or less supply of bulk fuel (propane, fuel oil, wood) may also qualify to receive up to \$750 in assistance. The program also helps to pay for heating system repairs in limited situations.

#### PERCENTAGE OF INCOME PAYMENT PLAN (PIPP+)

The PIPP Plus Program is a long-term solution to maintaining home energy services. The program helps income eligible households maintain their gas and electric services by paying their utility company a percentage of their household income. Eligible households pay six (6) percent of their monthly income or \$10 a month (whichever is greater) to their electric and gas utilities. Customers residing in all electric homes pay ten percent (10%) or \$10 (whichever is greater). PIPP+ payment amounts remain the same year-round and households who make their payments on-time and in-full each month will have 1/24th of their monthly arrearages and rest of that month's bills forgiven. To be eligible for PIPP Plus, customers must have a household income at or below 150 percent of the federal poverty guidelines and they are required to re-verify household income annually or as income changes throughout the year.

HEAP article continued on page 5.....



# **Our CEO's Message**

# Community Livability is Far from What It Should Be: Our Young are an Endangered Species

It is with a heavy heart that I write the opening message for this issue of our Newsletter. We have been plagued since the summer with the loss of young people who had a direct connection to Pathway. Most recently, Ms. Ector, of our Workforce Development Department, lost her son to senseless gun violence. I received a text message at 3:17 a.m. on Tuesday October 8<sup>th</sup> informing me of the shooting and that she was at Toledo hospital.

Ms. Ector's son was 20 years old. He was gunned down in front of his home. In speaking with his mother, I learned that he was a good young man, not involved in illegal activity. He tried to be a peacemaker among his peers. Not only will his death create a tremendous void in his family, but it robs all whose paths might have crossed his, the opportunity to get to know a young man who had tremendous potential and who wanted to enjoy a long and fruitful life helping others. He was a treasure.

Unfortunately, his death is not the only one we have experienced recently. Since mid-summer our Brother's United (BU) Fatherhood Program has lost 4 participants to violence. In BU, a program participant learns how to be an outstanding dad as well as how to work collaboratively with his co-parent in raising their child or children. These dads were on the right path, trying to improve their lives and the lives of their children but their lives were cut short by violence. They leave behind their children who are now fatherless.

This ongoing senseless loss of life in our community must stop. We have to find ways for our young people to avoid situations that will cost them their lives. Each child that is born deserves the opportunity to enjoy a safe, productive and long life.

Research indicates youth who join gangs for example, do so for a variety of reasons. There are several risk factors or circumstances that youth are either born into or find themselves in that contribute to them seeking membership in gangs. According to the Safe Communities Task Force Research, the risk factor categories include individual, family, school, peer and community.

Community Livability Article continued on page 4...

Pathway, Inc. employees participated in a Clean up day for the CDBG Grant Beautification Project in September. A HUGE thank you goes out to all of the volunteers for taking their time to help clean up! We could not have done it without so many volunteers!



# Pathway Inc. Employees Summer Picnic

On August 23, 2019, Pathway employees held their annual All-Staff Summer Picnic.

It was a beautiful day out and fun was had by all!!!









Community Livability Continued from page 2.....

**Individual risk factors** include risky behaviors, antisocial beliefs, negative life events, and victimization. **Family risk factors** include lack of consistent rules or discipline, changes in guardianship or caretaker, unrestricted access to friends, and lack of parental control or oversight. **School risk factors** include low academic aspiration, low school or teacher attachment, suspension or expulsion, and victimization or alienation. **Peer risk factors** include friends or relatives are gang members, association with antisocial, aggressive or otherwise delinquent peers. **Community risk factors** include poverty or disorganization, high crime rates, lack of services or access to resources, segregation and marginalization. Any combination of these risk factors may contribute to young people deciding to engage in criminal activity.

Given that19.8 percent of Lucas County residents live in poverty according to U.S. Census statistics, we are likely seeing the adverse impact of the community risk factors in Toledo. Pathway is gathering data on the programs and services in Lucas County that are designed to prevent violence in an effort to see if there are any gaps that Pathway and other human services agencies might address.

I am appalled at the number of violent crimes that are committed in Toledo by young people. I am more concerned that the number of deaths resulting from gun violence is growing. Since the beginning of the year according to "areavibes" an online source that provides "Livability Scores" for cities across the country, there have been 35 murders and 2,649 violent crimes including murder, robbery, and assault in Toledo. Crime in Toledo is 81% higher than the United States average.

Toledo's overall livability score is only 63 out of a possible 100. Closely located cities (within 10 miles) i.e., Perrysburg, Sylvania and Ottawa Hills all have livability scores of 86 and Maumee's livability score is 85. Factors included in livability are household income, income per capita, unemployment, median home value, median rent price, home ownership, high school graduation rate, school test scores, student teacher ratio, cost of living, total crime and chance of being a crime victim.

We have to improve the livability of our City in order to see the other factors improve. After meeting with public officials and having discussions with other key community stakeholders, Pathway will look at the role it should play in trying to shift the community paradigm for young people so that they have the opportunity to thrive.



#### HEAP article continued from page 1....

#### **REGULAR HEAP**

The Regular HEAP Program provides a one-time HEAP benefit to income eligible households and is applied as a direct credit to your main source of heat or fuel vendor. The amount of your benefit will vary and is dependent upon federal funding levels, how many people live with you, total household income, and the primary fuel you use to heat your home. HEAP benefits do not cover monthly utility bills unless you have a zero balance on your utility account. Households residing in federally-subsidized housing where the heat is included in the rent are not eligible for the regular component of the HEAP program.

- The Pathway offices hours are 8:00 AM to 5:00 PM. Make an appointment by calling Toll free – 1-866-504-7392
- Please remain on the line for your confirmation number
- The Walk-in Process: Wednesdays & Thursdays ONLY
- Call and you can be seen the same-day as a walk-in.

Households must call the HEAP hotline at 1-844-493-1199 between 8 AM to 11 AM in order to receive a same-day walk-in slot. Same-day slots are between 1:00 PM and 3:30 PM.

Apply online for the Ohio Energy Assistance Programs from July 1, 2019 thru March 31, 2020. You may now r<u>e-certify</u> your HEAP and PIPP application online. Visit <u>www.energyhelp.ohio.gov</u>

#### **P.A.I.D. Success Story**

Demetria Massengil, a single mother, was interested in receiving support to obtain her full Licensed Practical Nurse credential.

Ms. Massengil had completed courses at the Professional Skills Institute (PSI) to become a Licensed Practical Nurse in May 2019. She needed assistance to cover the cost of the NCLEX exam.

Demetria graduated the P.A.I.D. program in July 2019 while continuing her employment. After working for more than 30 days and proving she had job retention, the P.A.I.D. program staff reviewed her need for further assistance. At the end of August, Pathway paid the full cost of the exam, which was \$200.

The client took the exam and was awarded her license on September 17, 2019. She will now move forward to apply for LPN positions and Pathway Career Coaches will assist and track her progress.



Pathway, Inc. will be a partner with the United States Census Bureau for the upcoming 2020 Census. More information coming soon. Go to 2020census.gov to learn more!

# **Contact Us**

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www.pathwaytoledo.org





# **OUR VISION:**

To reduce poverty by inspiring hope and delivering services to those who seek self-sufficiency.

# **OUR MISSION:**

PATHWAY reduces poverty by providing comprehensive services that create pathways to self-sufficiency.



# Welcome, New Hires:

- ~ Khaled Abuajameia, Case Manager
- ~ Jeremy Kelly, Office Aide
- ~ Jenna Oliver, Emergency Assistance

Representative

~David Oxner Jr., Transportation Coordinator

~Raquel Rodriguez, Emergency Assistance Representative

~Nicole Russell, Emergency Assistance

Representative



#### PATHWAY, INC. OBSERVED HOLIDAYS 2020

-Wednesday, January 1: New Year's Day -Thursday, January 2: New Year's (extended) -Monday, January 20: Martin Luther King, Jr. Day -Monday, February 17: President's Day -Friday, April 10: Good Friday -Monday, May 25: Memorial Day -Friday, July 3: Independence Day -Monday, September 7: Labor Day -Monday, October 12: Columbus Day -Wednesday, November 11: Veterans Day -Thursday, November 26: Thanksgiving Day -Friday, November 27: Thanksgiving (extended) -Thursday, December 24: ½ Day-Christmas Eve -Friday, December 31: ½ Day-New Year's Eve