

Home Energy Assistance Program

HEAP, PIPP, Utility and Fuel Fund Programs

These programs are designed to assist low income households in paying their heating bills in the winter and summer months. During winter months in addition to providing help with heating bills, furnace repairs are allowable. During summer months, fans and air conditioners may also be provided to those with qualifying medical conditions.

The HEAP Program opens from
Monday – Friday
7:30 AM – 4:30 PM

Make an appointment by calling
567-803-0010

Please remain on the line for your confirmation number

**Emergency same-day appointment:
Wednesdays & Thursdays ONLY**

**Call and you can receive an emergency same-day
phone interview**

Households must call the HEAP hotline at **567-803-0017** between 8 AM to 11 AM in order to receive an emergency same-day phone appointment. Same-day appointments are between 12:30 PM and 3:30 PM.

Income Guidelines			
Household Size	Household Annual Income PIPP	Household Annual Income HEAP/WCP/SCP	Past 30 Days Income HEAP/WCP/SCP
1	\$19,320.00	\$22,540.00	\$1,852.60
2	\$26,130.00	\$30,485.00	\$2,479.73
3	\$32,940.00	\$38,430.00	\$3,158.63
4	\$39,750.00	\$46,375.00	\$3,811.64
5	\$46,560.00	\$54,320.00	\$4,464.66
6	\$53,370.00	\$62,265.00	\$5,117.67
7	\$60,180.00	\$70,210.00	\$5,770.68
8	\$66,990.00	\$78,155.00	\$6,423.70

Pathway reduces poverty by providing comprehensive services that create pathways to self-sufficiency.

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- Proof of citizenship or legal residency (e.g., birth certificates) for everyone in the household.
- Proof of total income for the last 30 days for everyone 18 years of age and older, except self-employment & seasonal income.
- SELF-EMPLOYMENT and SEASONAL INCOME households must provide 12 months of income documentation.
- If the household states no income, tax transcripts and verification of non-filing of returns for all 18 years of age and older are required.
- Letter of support if required.
- Food stamp printout for all no income households.
- Social Security and Child Support printouts for all no income households.
- A copy of the applicant's social security card, and social security numbers for everyone in the household, regardless of age.
- Valid, government-issued photo identification (e.g., driver's license).
- Current utility bills for gas and electric, regardless of account status.
- Documentation of co-payment if required.
- **Proof of disability.**
- A copy of the applicant's lease if the utility services are off or being transferred to another address.
- Proof of Medical condition (only required for Summer Crisis Program).





Summer Crisis Program 2021

This year's Home Energy Assistance Program (HEAP) **Summer Crisis Program starts July 1st, 2021 and runs until September 30, 2021.** The 2021 SCP will provide eligible households with a one-time benefit to assist with electric utility bills, central air conditioning repairs, and air conditioning unit and/or fan purchases.

Lucas County households must have a gross income at or below 175% poverty guideline to qualify for assistance and must meet at least one additional eligibility criteria listed below:

- A household member who is age 60 or older.
- A household member with documented medical conditions verified by a Licensed Medical Professional who is qualified under Ohio State Law to write prescriptions.
- A household member that was diagnosed with COVID-19 in the last 12 months.
- A household members electric utility has a disconnect notice, has been shut off, or new electric service is being established for the household.
- A household member who is enrolling in the Percentage of Income Payment Plan Plus (PIPP) are eligible for assistance towards their default PIPP payment, or first PIPP payment.

The maximum benefit amounts for the 2021 program are: \$500 for customers of regulated utilities, \$800 for customers of un-regulated utilities (municipal utilities or cooperatives), and \$500 for central air conditioning repair. Air conditioning units and/or fans may only be provided to eligible customers who have not received an air conditioning unit or fan in the last three years.

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